

A STUDY ON SBI INTERNET BANKING

A project report submitted in partial fulfillment for the award of the degree of 6th semester and examination March 2022

BACHELOR OF COMMERCE

Submitted by

E. HEMANTH

(H T. No. 1191308034)

Under the esteemed guidance of

M.S.NAIDU

B.T., M.B.A, B.L., Ph.D



Estd : 1860

MRS. A.V.N. COLLEGE

(DEPARTMENT OF COMMERCE)

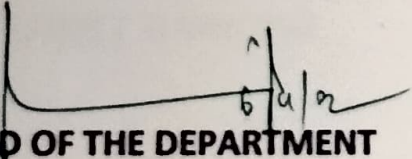
MRS. A.V.N. COLLEGE VISAKHAPATNAM

Batch: 2019-2022

CERTIFICATE

This is to certify that the project report submitted on the entitled "A STUDY ON SBI INTERNET BANKING" , Being submitted by E HEMANTH HT No. 119130803034 in partial fulfillment for the award of Degree, Bachelor of commerce to ANDHRA UNIVERSITY(2019-2022), Visakhapatnam is a bonafied work carried out by him under my guidance and supervision.

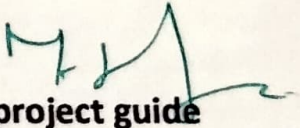
The result in the record has not been submitted to any other Universities or institutions.


HEAD OF THE DEPARTMENT

Ltr. Cdr.prasanna kumar

(M.COM., M.PHIL.,)

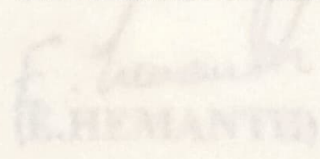
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project guide

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DEPARTMENT OF COMMERCE


(E.HEMANTH)

(HT No. 119130803034)

EXTERNAL

Place : Visakhapatnam

Date:

DECLARATION

I hereby K. HEMALATHA declare that the project report submitted on the entitled "A STUDY ON INTERNET BANKING" submitted to the MRS.A.V.N DEGREE COLLEGE, Certified by ANDHRA UNIVERSITY, Visakhapatnam, is a bonafide work done by me and was not submitted to any other Organization or Institution.

E. Hemanth
(E.HEMANTH)

Place: Visakhapatnam

E. Hemanth
(E.HEMANTH)

Date:

(H T. No. 119130803034)

CONCLUSION

Studying the project I came to know that Internet banking is clearly the way forward for the State Bank of India. It provides comfort to customers at the same time it provides cost cutting to SBI by eliminating physical documentation. Internet banking saves time of bank as well as those of customers.

Study states that internet banking provides greater reach to customers. Feedback can be obtained easily as internet is virtual in nature. Customer loyalty can be gain. Personal attention can be given by bank to customer also quality service can be served. Bank should know that No system is perfect however a system of such a type will need to be very secure. This is system which holds account details and customers wealth. If such a system was not trusted and not reliable, then SBI would face serious laws and would lose business.

**A STUDY ON REFORMS IN INDIAN BANKING SYSTEM
VISA KHAPATNAM**

A project report submitted in partial fulfillment for the award of Bachelor of Commerce (B.Com) 6th Semester end examination March 2022.

Submitted by

GULLIPILLI . SWARNA

H.NO : 119130803048

Under the supervision of

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Lecturer in Commerce

DEPARTMENT OF COMMERCE



MRS. A. V. N. COLLEGE

DEPARTMENT OF COMMERCE

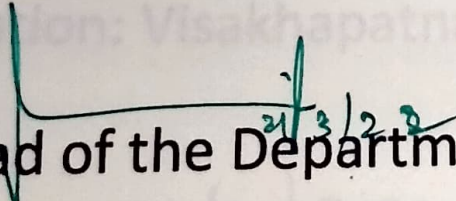
Mrs. A. V. N. COLLEGE , VISA KHAPATNAM

BONAFIDE CERTIFICATE

This is to certify that project work report titled **"A STUDY ON REFORMS IN INDIAN BANKING SYSTEM"** submitted by **GULLIPILLI . SWARNA** the student of **Mrs. A.V.N College**.

The work of project is partial fulfilment of the requirement for the Degree in Commerce affiliated to Andhra University during the academic year 2022-2022

This is original work to the best of knowledge.

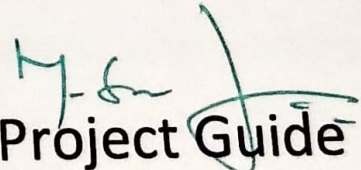

Head of the Department

Lt. Cdr. PRSASANNA KUMAR

M.Com. M.Phil., PGDCA., (Ph.D.)

Commerce Department

Mrs. A. V. N. COLLEGE


Project Guide :

M. S. NAIDU

M.Com, M.B.A, B.L.

Commerce Department

Mrs. A. V. N. COLLEGE

DECLARATION

I hereby declare that study entitled "A STUDY ON REFORMS IN INDIAN BANKING SYSTEM" is an research work done by me and submitted to the Mrs.A.V.N College, Visakhapatnam, for the fulfilment of the 6th Semester end examination. I also declare, that this or any part of it has not been submitted to any other university for the award of any degree or diploma.

Place: Visakhapatnam

Date: 21/08/2022

G. Swarna
GULLIPILLI . SWARNA